

AVIS HAWAII RENT A CAR

GENERAL INFORMATION

ACCEPTABLE CREDIT CARDS:

Avis	GE Capital
American Express	JCB Card
AT&T Capital	PHH (Peterson, Howell & Heather)
Diners Club Int'l/Amoco Torch	MasterCard
Diners Club (MC issued outside U.S.)	Sears Gold, Premier, Regular
Discover Network	Visa

(Debit cards with a MasterCard or Visa logo are acceptable as a means of credit identification at time of rental or return. Prepaid debit cards are NOT acceptable as credit identification at time of rental. A credit check will be obtained via Equifax and a minimum hold of \$400 will be applied to debit card rentals. Specialty vehicles may not be rented using a Debit Card.)

RENTAL REQUIREMENTS:

1. Valid Driver's License. Renters residing outside the U.S. must have their country license.
2. Age Requirements
 - A. 21 years of age with an Avis or Avis-Honored credit card. Renters 21-24 without a qualifying Corporate AWD number will be charged an underage fee of \$27.00 per day.
25 years of age when presenting a Debit card with a MC or Visa logo.
 - B. 18-21 years of age with select Avis Corporate AWD number. No underage fee.
 - C. 21 years of age with an Avis or Avis-Honored Prepaid Tour Voucher or Tour Rate package. An Avis-Honored credit card, debit card or cash deposit required. Minimum cash payment of \$100.00 or the amount of the estimated additional charges, whichever is greater. Underage fee of \$27.00 per day for renters 21-24 may apply.

OPTIONAL CHARGES:

1. Loss Damage Waiver:

Vehicle Groups: A,B, XL, XD	\$ 26.99/day
Vehicle Groups: C, D,E,G,K,F,V,XH	\$ 27.99/day
Vehicle Groups: H,W,Z,L,S, XS,XP	\$ 29.99/day
Vehicle Groups: XK	\$ 35.99/day
2. Partial Damage Waiver (All Car Groups) \$ 11.99/day
3. Additional Liability Insurance \$ 13.95/day
4. Personal Accident Insurance \$ 4.00/day
- Personal Accident Insurance Plus \$ 7.00/day
5. Personal Effects Protection \$ 2.95/day
6. Emergency Sickness Protection \$ 5.00/day (Non-U.S. Renters only)
6. Gas Service Option Rate Varies
7. Child Safety Seat \$13.00/day or \$65/Week Max \$65/rental
8. Additional Driver \$13.00/day, per driver. Not to exceed \$65 per driver. Maximum of 2 Additional Drivers allowed.
9. Where2 Navigational Units \$ 9.95/day or \$49.75/week (5-7 days)
- (Available in multiple languages) \$99.50 Maximum per rental.
10. Roadside Safety Net \$4.99/day

AVIS ONE WAY FEES 9/1/10

PICK UP	DROP OFF	CURRENT OWF IN WIZARD
HAWAII		
Kona Airport	Hilo Airport	\$0.00
Hilo Airport	Kona Airport	\$75.00
KAUAI		
Lihu'e Airport	Princeville	\$45.00
Princeville	Lihue Airport	\$45.00
Lihue Airport	Hyatt Poipu	\$0.00
Hyatt Poipu	Lihue Airport	\$0.00
MAUI		
Kahului	Kaanapali or Kihei	\$40.00
Kaanapali	Kahului	\$40.00
Kaanapali	Kihei	\$60.00
Kihei	Kaanapali or Kahului	\$60.00
Kea Lani	Kahului	\$60.00
Kea Lani	Kaanapali	\$40.00

*Information is subject to change without notice.
Revised 9/1/10*

ADDITIONAL OPTIONAL SERVICES OFFERED BY AVIS

LOSS DAMAGE WAIVER (LDW): **(\$ 26.99 – \$ 35.99/DAY)**

Loss Damage Waiver relieves the renter of financial responsibility for theft or damage to the Avis vehicle regardless of who is at fault. Renters must comply with the terms of the rental agreement.

PARTIAL DAMAGE WAIVER (PDW): All Car Groups **(\$11.99/DAY)**

Partial Damage Waiver relieves the renter of the first \$3,000 of loss or damage to the Avis vehicle.

ADDITIONAL LIABILITY INSURANCE (ALI): **(\$13.95/DAY)**

Additional liability coverage will provide primary liability protection to \$ 2 Million Dollars.

PERSONAL ACCIDENT INSURANCE (PAI): **(\$4.00/DAY)**
PERSONAL ACCIDENT INSURANCE PLUS **(7.00/DAY)**

Personal Accident Insurance is accidental death and medical expense benefits insurance. It covers the renter and all the passengers in the Avis car.

		<u>PAI</u>	<u>PLUS</u>
Renter:	Accidental Death	\$175,000	\$250,000
	Medical Coverage	\$ 2,500	\$ 2,500
	Ambulance	\$ 250	\$ 250
Passengers:	Accidental Death	\$ 17,500	\$125,000
	Medical Coverage	\$ 2,500	\$ 2,500
	Ambulance	\$ 250	\$ 250

PERSONAL EFFECTS PROTECTION (PEP): **(\$2.95/DAY)**

Personal Effects Protection insures the personal belongings accompanying the renter and passengers traveling with the renter.

For each covered individual \$ 600.00

Maximum coverage for all individuals \$1,800.00

EMERGENCY SICKNESS PROTECTION (ESP): **(\$5.00/DAY, \$35.00/WK
\$140.00 Maximum))**

Emergency Sickness Protection provides a total maximum benefit of \$10,000 for medical expense benefits for some sicknesses occurring during the rental period. There is a \$100 Deductible per covered sickness. This product is available only to renters with valid non-U.S. passports.

GAS SERVICE OPTION (GSO):

(Rate Varies)

The Gas Service Option allows the renter to purchase the first tank of gas at the time of rental for a price that is competitive with the surrounding retail gas stations. This saves time and avoids the hassle of having to refuel before returning the vehicle. If the vehicle is driven 100 miles or less, you are charged only for the gasoline used, based on miles driven and at the Gas Service Option price per gallon. If the vehicle is driven 100 miles or more, credit will not be given for unused gasoline.

ROADSIDE SAFETY NET:

\$4.99 /DAY

Provides customers with roadside service for items that are not included in the rental, such as key replacement, flat tires, fuel delivery, lock out service, tire replacement and jump start assistance.

ADDITIONAL DRIVERS:

***(\$13.00 PER PERSON PER RENTAL)
NOT TO EXCEED \$65.00 PER RENTAL***

The renter's spouse and/or co-worker traveling with the renter using their Avis Corporate Account may drive the Avis vehicle as an authorized additional driver at no charge. Co-workers may be the same age as the qualified Corporate renter. Spouse must be 25.

All other additional drivers will be charged the fee, must be present with the renter and:

- a. be a minimum of 25 years of age
- b. have a valid driver's license in their possession
- c. have an Avis-honored credit or debit card in their name
- d. complete an Additional Driver form to be signed by the renter and authorized additional driver

RENTAL EXTENSION FEE AND LATE RETURN FEE

A rental extension fee of \$10 per extension will apply if the new expected time of return is greater than seven hours from the previous agreed return time. A \$10 late return fee will be charged if the actual check-in return time is greater than 7 hours from the original agreed return time. Subsequent late return fees will apply for every 24 hours that the customer is late.

HAWAII TAXES AND SURCHARGES:

General Excise Tax (Paid to State of Hawaii)	O`ahu: 4.712% All Other Islands: 4.166 %
State Highway Surcharge (Paid to State of Hawaii)	\$3.00/per 24 hour rental or fraction thereof
Vehicle License Fee	\$.90/maximum per 24 hour rental or fraction thereof
Customer Facility Charge – Airports Only. (Paid to State of Hawaii)	\$4.50/per 24 hour rental or fraction thereof
Airport Concessionaire Fee – Airports Only (Paid to State of Hawaii)	11.11%
Grace Period for rental return	29 Minutes

O`AHU

O`AHU DISTRICT MANAGER:

Rod Booher

(808) 834-5550

HNL: Honolulu International Airport:

Manager:

(808) 834-5540

2912 Aolele Street
Honolulu, Hawaii 96819
FAX: (808) 839-7591
0500-0100 Daily

Liz Nunies

(808) 834-5539

MAUI

MAUI DISTRICT MANAGER:

Todd Butcher

**(808) 871-8811
Ext. 240**

OGG: Kahului Airport

884 W. Mokeua Street
Kahului, Maui, Hawaii 96732
(808) 871-4471
Fax: (808) 871-8795
0530 - 2300 Daily

Manager:

Tanya Kapaku

(808) 871-4471

JHM: Kaanapali

11 Halawai Street
Lahaina, Hawaii 96761
(808) 661-4588
Fax: (808) 667-7638
0700 - 1700 Daily

Manager:

Marcy Torres

(808) 661-4588

K2H: Kihei Baseyard

1455 S. Kihei Road
Kihei, Maui, Hawaii 96753
(808) 874-4077
Fax: (808)-875-8900
0800 - 1700 Monday -Friday
0800 – 1600 Saturday- Sunday
Thanksgiving Day – Closed
Christmas Day – Closed

Agency Operator:

Lourdes Tagala

(808) 874-4077

WL8 The Fairmont Kea Lani

4100 Wailea Alanui
Wailea, HI 96753

Manager:

Marcy Torres

(808) 661-4588

KAUA'I

KAUA'I DISTRICT MANAGER:

Cesar Acoba

**(808) 245-9031
Ext. 22**

LIH: Lihu'e Airport
3259 Hoolimalima Place
Lihu'e, Hawaii 96766
Fax: (808) 241-7069
0530 - 2230 Daily

Manager:
Eldene Dang

**(808) 245-9031
Ext. 15**

HPV: Princeville Airport
P.O. Box 3293
Princeville, Hawaii 96722
(808) 826-9773
Fax: 246-0382
0730 - 1530 Mon-Sat
Closed – Sunday
Thanksgiving Day – Closed
New Year's Day – Closed

Agency Operator:
Les Aki

(808) 826-9773

K3H: Hyatt Regency Kaua'i
1571 Poipu Road
Koloa, Hawaii 96756
(808) 742-1627
0800 - 1600 Daily

Agency Operator:
Tom Lambert

(808) 742-1627

HAWAII

HAWAII DISTRICT MANAGER:

Philip Dolman

(808) 327-3037

KOA: Keahole-Kona Int'l. Airport
73-361 Kupipi St. Suite 1
Kailua-Kona, Hawaii 96745
(808) 327-3000
Fax: (808) 327-3009
0500 - 2230 Daily

Manager:
Cheryl Heu

**(808) 329-8511
Ext. 224**

ITO: Hilo Airport
General Lyman Field
Hilo, Hawaii 96720
(808) 935-1298
Fax: (808) 933-9163
0600 – 2130 Daily

Manager:
Richard Lauderdale

(808) 961-0662

HAWAII FLEET DESCRIPTION

<i>ALL PURPOSE</i>	<i>SPORT UTILITY</i>	<i>COOL CARS</i>
SUBCOMPACT (A) <i>like the Chevrolet Aveo</i>	INTERMEDIATE SUV (F) <i>like the Chevrolet Compass</i>	JEEP WRANGLER (XL) 2 DOOR
COMPACT (B) <i>like the Chevrolet Cobalt</i>	STANDARD SUV 5 PASSENGER (W) <i>like the Ford Edge</i>	JEEP WRANGLER (XD) 4 DOOR
INTERMEDIATE SEDAN (C) <i>like the Pontiac G-6</i>	STANDARD SUV 7 PASSENGER (S) <i>like the Mercury Mountaineer</i>	CAMARO SS (XS) 2 DOOR (O'ahu and Maui only)
STANDARD (D) <i>like the Mercury Milan</i>	PREMIUM SUV 8 PASSENGER (L) <i>like the Chevrolet Suburban</i>	CHALLENGER RT(XS) 2 DOOR (O'ahu and Maui only)
FULL SIZE SEDAN (E) <i>like the Chevrolet Impala</i>		FORD FLEX (XH) 7 PASSENGER (O'ahu , Hawai'i , Maui)
	<i>SPECIALITY</i>	
	MINI VAN (V) <i>like the Dodge Caravan</i>	
	CONVERTIBLE (K) <i>like the Ford Mustang</i>	
	LUXURY (H) <i>like the Cadillac CTS</i>	